

NetBranch (Online Banking) Security Upgrade

As of May 11, access to NetBranch will only be available from browsers that support SSL versions TLS 1.1 & TLS 1.2. These SSL versions offer the most reliable and secure connection to NetBranch. As always, your privacy and security is of the utmost importance to us and we regret any inconvenience this may cause.

If you are experiencing difficulty logging in to NetBranch, you may need to enable these browsers. Please note: Microsoft Windows Vista and XP do not support TLS 1.1 and TLS 1.2, so you will not be able to use Internet Explorer from these operating systems. However, you may be able to access NetBranch by using Google Chrome provided you enable the TLS 1.1 and TLS 1.2.

Below are instructions for how to enable the required browser on your preferred internet browser.

Internet Explorer:

1. Open Internet Explorer
2. Click Alt T and select "Internet Options".
3. Select the "Advanced" tab.
4. Scroll down to the "Security" section.
5. Locate and check "Use TLS 1.1 and TLS 1.2".
6. Then, press the "OK" button.

Google Chrome:

1. Open Google Chrome
2. Click Alt F and select "Settings".
3. Scroll down and select "Show advanced settings..."
4. Scroll down to the Network section and click on "Change proxy settings..."
5. Select the "Advanced" tab.
6. Scroll down to the "Security" section.
7. Locate and check "Use TLS 1.1 and TLS 1.2".
8. Then, press the "OK" button.

Firefox:

1. Open Firefox
2. Type in "about:config" in the URL bar and press Enter
3. Scroll down to "security.tls.version.max" and press enter
4. Set the value to 3
5. Then, press the "OK" button.

Opera:

1. Open Opera
2. Click Ctrl+F12
3. Click on "Security"
4. Click on "Security Protocols..."
5. Check on "Enable TLS 1.1 & TLS 1.2"
6. Press the "OK" button.
7. Then, press the "OK" button.

Safari:

1. There are no options for enabling SSL protocols. If you are using Safari version 7 or greater, TLS 1.1 & 1.2 are automatically enabled.